

## Adapt IT International's Mauritius Hospitality Software Business and BroadVision Form a Strategic Partnership to Deliver Exceptional Customer Experience in Seychelles

**Wednesday, 8 March 2023** – Micros South Africa, an Oracle Gold Hospitality Partner, Adapt IT's Hospitality business extended its reach through an acquisition of the Agileum Hospitality business in the Indian Ocean Islands region in August 2022. Adapt IT's immediate focus was on elevating the levels of service to the clients in the region. This focus led to exploring opportunities to partner with a reputable hospitality technology company that is based in Seychelles with capabilities of delivering quality services to our clients in this region.

BroadVision Technologies ("BroadVision") has provided value to the hospitality industry in South Africa, Middle East, Europe, and Seychelles for over two decades. BroadVision has an extensive client portfolio in Seychelles, which placed them strategically to deliver quality and responsive onsite services to Adapt IT clients in the region. Their continued commitment to invest in talent and grow essential skills ensures that our clients will benefit from this partnership through exceptional customer experience.

Sinisha Kokot, Director at BroadVision states "We are thrilled to have established a strategic partnership with Adapt IT. This partnership marks a significant milestone for us as we continue to expand our reach and impact in the hospitality industry. We believe that our extensive experience and expertise in delivering quality technology solutions, combined with Adapt IT's commitment to exceptional customer service, will result in a powerful collaboration that will greatly benefit clients in the Seychelles region. We look forward to working closely with Adapt IT to deliver exceptional customer experiences and drive growth in the hospitality industry in Seychelles."

The Adapt IT Hospitality software team in Mauritius will continue to join forces with Micros South Africa (a division of Adapt IT) team to provide remote software and/or application support to clients. Further to this, Adapt IT has deployed additional employees to the Mauritius operation as part of the ongoing strengthening of the business. The Mauritius team is further supported by the South African team for 3rd level support to further efficiencies and improve response time for clients.



“Adapt IT Mauritius Hospitality is able to leverage 3 decades of Oracle Hospitality experience within the Micros SA team. However, we needed a partner that would strengthen our onsite customer experience in Seychelles. The Adapt IT and Broadvision strategic partnership will deliver greater value to our customers in the region,” concludes Reginald Sibeko, Divisional Executive at Micros SA.

– ENDS –

### About Adapt IT

Adapt IT is a provider of leading specialised software and digitally-led business solutions that assist clients across the targeted industries to [Achieve more](#) by improving their Customer Experience, Core Business Operations, Business Administration, Enterprise Resource Planning and Public Service Delivery. Adapt IT is a Level 1 B-BBEE contributor. For more information, visit: [www.adaptit.com](http://www.adaptit.com)

### About BroadVision

BroadVision is a global leader in IT services, solutions and support across a multitude of industries and future-proof companies for digital transformation. Visit [www.broadvision.co.za](http://www.broadvision.co.za) to learn more about BroadVision.

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