Position Title:	DBA And Support Engineer
Position reports to:	Line Manager
Direct Reports:	N/A
Office Location:	Adapt IT Johannesburg Campus

PURPOSE OF THE POSITION

The purpose of the role is to have an in-house Greenplum & Oracle DBA specialist to look after existing databases and implement new databases going forward. The potential candidate will also be responsible for monitoring our in-house developed ETL applications and data being ingested.

PRIMARY RESPONSIBILITIES FOR THE ROLE

- Managing of Oracle and Greenplum databases
- Weekly database backups & restoring of backups / objects
- Installing / upgrading of Oracle and Greenplum databases & Linux systems
- Linux operating system and Database performance tuning
- Linux operating system and Database troubleshooting
- System & storage capacity planning
- Manage and monitor the in house developed ETL applications and data trends
- Engage with customers & attend operational meetings
- Ticket management

MINIMUM QUALIFICATION AND EXPERIENCE REQUIREMENTS

Education & Qualification

- Relevant Tertiary qualification
- Matric

Accountability

- Providing specialist, high-level technical advice and support Attend to all logged customer requests and incidents
- Taking over DBA and L3 support work.
- Upskilling and cross skilling of junior resources
- Managing of operating systems and databases on a daily basis.
- ETL application support
- Perform operating system and database upgrades & backups
- Provide technical support on required platforms
- Effective management of customer requests in line with the set Service Level Agreements (SLA)
- Responsible for high-level problem resolution of complex problems
- Preparing progress reports for all work performed.

Must have Experience:

- Extensive Greenplum database experience
- Oracle OCA/OCP experience
- Abillity to write SQL
- Extensive Linux operating system and scripting experience
- Ability to work with data
- Degree or Diploma with 8 to 10 years related experience
- Good troubleshooting and problem-solving skills
- Proficient in Microsoft Office suite
- Strong verbal, written, presentation and customer service skills required.
- Has excellent interpersonal skills and is fully experienced at dealing with clients/users.
- Organised and focused.
- Good time management.

Nice to have Experience:

- Telecommunications background/experience

In accordance with Adapt IT's Employment Equity plans and goals, preference will be given to suitable applicants from the designated groups as defined by the Employment Equity Act of 55 of 1998 and subsequent amendments thereto.

Contact Person: Jeanel Lenders

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Vacancy Status: Open